

## Guest Terms and Conditions

The Hotel retains control, possession and management of the room and the Guest agrees that he/she shall not have exclusive possession of any room. The Hotel may in its absolute discretion choose to move or relocate the Guest.

Guest shall allow Hotel employees access to service, clean and repair the room from time to time;

Only registered guest may only occupy the room following check-in procedures where he/she has:

- Completed and signed the guest registration card
- Provided valid identification (passport, ID.etc)
- Established credit (cash or credit card)

All guest rooms are restricted to accommodation use only. Business related activities or bridal pick-up are not allowed without prior consent from the Hotel;

Guest shall be respectful to the occupied rooms, and will not make any alterations / damage to the rooms and amenities and will be held wholly responsible for any removal / damage to the venue arising out of use thereof. The amounts to be paid shall be at the sole discretion of the Hotel;

Guest shall not leave the room in a disheveled condition or such condition that will cause distress to the cleaners, hotel reserves the right to include additional charges for cleaning costs and items that require replacement;

Usage of electrical appliances, other than those supplied or approved by the Hotel, in particular cooking devices or any similar equipment are prohibited.

Guest shall refrain from cooking in any room and hotel premises.

Guest shall refrain from smoking in any room and hotel premises except designated smoking areas. A RMB 2,000 room recovery fee will be charged;

NICCOLO  
CHONGQING

During the staying period and whilst on Hotel premises, Guest shall not make excessive noise; Guest shall not interfere with other guests, their property or their enjoyment and peaceful stay at the Hotel;

Guest shall not conduct or permit any illegal activities or anything which may cause a nuisance, including the infringement of any third party intellectual property rights, in particular whilst using the Hotel's internet connection;

Guest shall not occupy or access any room which has not been assigned to them or obstruct any public areas of the Hotel;

Pets or animals will not be allowed in the Hotel other than Guide Dogs;

Access to Guest Floor is restricted to Registered Guests after 23:00hrs;

NICCOLO CHONGQING reserves the right to stop any in-room event at any time should it create any disturbance to the Hotel's operation and the users thereof. Guest will cooperate with the Hotel in evacuating any non-registered visitor and has no right to file claims against the Hotel for any loss or compensation as a result of the interruption;

Guest shall not park a car or other vehicle otherwise than as agreed by the Hotel or cause obstruction around the Hotel;

Guest shall comply with health and safety and fire regulations of the Hotel;

During the Guest's staying period, Hotel may require guest to present identification, in form of the room card issued upon check-in / passport/ID as a proof of Guest's in-house status should it be required in the restaurants of the Hotel, Spa or other sales areas and at any time on the Hotel's premises in the interests of safety and security,

Guest will pay all outstanding charges upon departure from the Hotel.