

TAKE THE EXTRA MILE FOR YOUR WELL-BEING AT THE MURRAY, HONG KONG, A NICCOLO HOTEL

Hygiene measures for a clean and safe visit

13 January 2021, Hong Kong SAR, China – At The Murray Hong Kong, a Niccolo Hotel, our guests are always our priority. We stay focused on what matters the most – your comfort and well-being. We are proud to say we have implemented extra hygiene measures and the latest technologies to welcome your next visit.

Recognised Certifications

The Murray is the only hotel in China and Hong Kong SAR to complete the health security verification and is listed as **Sharecare VERIFIED® Health Security with Forbes Travel Guide** for our health security achievement. Developed by Forbes Travel Guide, the global authority on genuine Five-Star service, and digital health industry leader Sharecare, the verification covers more than 360 standards across health and hygiene protocols, cleaning products and procedures, ventilation, physical distancing, the guest experience, and health safety communication with guests and employees.

The Murray has also attained an **Anti-Epidemic Hygiene Measures Certification** from the Hong Kong Quality Assurance Agency. The purpose of this scheme is to verify the implementation of industry-specific preventive measures by the applicants with reference to the guidelines proposed by the Hong Kong Centre for Health Protection (CHP) and the Food and Environmental Hygiene Department (FEHD) in response to COVID-19. An unannounced audit and on-site evaluation was carried out by the authority to assess the extent to which the requirements of this scheme have been fulfilled.

Pre-Arrival Preparations

Guestrooms, restaurants and public areas are sanitised with **AMAZINGVERDE™ MB-02E Disinfectant**. A natural formulation of pharmaceutical grade and environmentally friendly antimicrobial solution, it contains Zoono Z-71 Microbe Shield which shows greater than 99.99% efficacy against the COVID-19 surrogate, feline coronavirus, in laboratory tests. The product treats pathogens for up to 30 days on surfaces and a regular re-application schedule is in place.

Major dining facilities are sterilised with **Nano Photocatalytic Long-Acting Disinfectant Spray**. It forms reactive oxygen that binds to bacteria, viruses, odours and VOCs and safely decomposes them into harmless water and carbon dioxide molecules. Protection lasts for 90 days and The Murray has scheduled regular re-application.

Approximately 700 sets of **H-Ion Cluster Air Purifier** have been installed since the hotel opened. The Murray is the first hotel in Hong Kong to apply this technology. Each unit covers 40 sq m to 200 sq m depending on air flow, resulting in a minimum of 27,400 square metres of coverage. A high-energy ion cluster (more than 6eV) is used to oxidise viruses, germs, bacteria, odour molecules and pollutants. Laboratory test reports show 95% to 99% efficiency in the removal of viruses and bacteria we are commonly exposed to, including the Influenza A virus (H1N1) and E. Coli.

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Any hotel bookings from guests who have visited any overseas countries or territories, including Mainland China, Macau and Taiwan, in the last 14 days are restricted, except those with a recognised health declaration QR code or those who have fulfilled the government's criteria for exemption from the compulsory quarantine arrangement. A Stay-at-home policy is also in place for colleagues with symptoms or who travelled overseas in the past 14 days.

At the Time of Check-in

All colleagues on duty are required to put on face masks and mandatory temperature checks for guests, colleagues and vendors are conducted. Grown Alchemist hand sanitizer is provided at multiple locations for the convenience of guests and Health declaration forms are to be filled out upon check-in.

During the Stay

Frequent sanitisation across all public and back of house areas, including but not limited to, general cleaning of public area doors, handrails, furniture, lift buttons and lift interiors and gymnasium facilities, are carried out every hour throughout the day. To ensure the highest level of hygiene and cleanliness in guestrooms, drainage pipes are also rinsed with disinfectant daily and in-room ventilation control is maintained. Socially distanced dining tables at our restaurants and bars are provided and are also disinfected between guests.

With a comprehensive programme of hygiene and cleanliness in place, The Murray strives to deliver a reassuring stay in this contemporary sanctuary. Watch the [video](#) to learn about our implementation.

For reservations or enquiries, please call +852 3141 8888 or email reservations.themurray@niccolohotels.com

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The Murray, Hong Kong, a Niccolo Hotel

The Murray, Hong Kong is a high-profile preservation project by British international studio for architecture and integrated design Foster + Partners. The hotel, part of Hong Kong SAR's Conserving Central initiative, was previously the stand-alone Murray Building, one of the city's most iconic landmarks. A member of Global Hotel Alliance's Ultratravel Collection, the US\$1 billion contemporary sanctuary features 336 oversized rooms and suites spanning 25 floors. Other facilities include a swimming pool and spa, a stunning rooftop bar with breath-taking views of the central business district and the green oasis of Hong Kong Park, a series of signature restaurants and bars, as well as creative meeting and event spaces. The Murray is also the only hotel in China and Hong Kong SAR to be listed as "Sharecare VERIFIED® Health Security with Forbes Travel Guide" to recognise the hotel's health security achievement. Further details on The Murray, Hong Kong are available at niccolohotels.com

Ultratravel Collection

Ultratravel Collection brings together hotels of distinction for the discerning traveller. Its membership is reserved for the very best hotels and resorts in the world – genuinely luxurious and iconic properties that deliver the finest service and personalised guest experiences. Member hotels share an integrated global platform for guest recognition and loyalty rewards, the DISCOVERY programme from partner Global Hotel Alliance, as well as beneficial relationship with

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the multi-media brand Ultratravel, the other founding partner of Ultratravel Collection. For more information, visit ultratravelcollection.com.

The Leading Hotels of the World, Ltd. (Leading Hotels of the World)

Comprised of more than 400 hotels in over 80 countries, Leading Hotels is a collection of uncommon luxury hotels. Rooted in the locations in which they are found, members embody the very essence of their destination. Through varied styles of architecture and design and distinct cultural experiences enhanced by passionate people, the collection is for the curious traveler looking for their next discovery. Established in 1928 by several influential and forward-thinking European hoteliers, Leading Hotels has a nine-decade-long commitment to providing remarkable, authentic travel experiences. The company selects only hotels that meet its high standards for quality and distinctiveness, resulting in a curated portfolio of hotels united not by what makes them the same, but the details that make them different. Leaders Club is the company's exclusive tiered guest loyalty program, consisting of like-minded travelers seeking uncommon travel experiences. The program provides its members with personalized service and exclusive travel benefits to enhance their stays at any Leading Hotel around the world. For more information visit: www.lhw.com, Facebook at www.Facebook.com/LeadingHotels, Twitter @LeadingHotels and Instagram @leadinghotelsoftheworld

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